

## PRESENTATION TEAM

## cerillion

Louis Hall Founder & CEO



- Led the MBO of the original business from Logica plc in 1999 and the IPO of Cerillion in 2016.
- Over 30 years' experience in the software industry
- Previously held senior product, sales and management positions at Logica plc

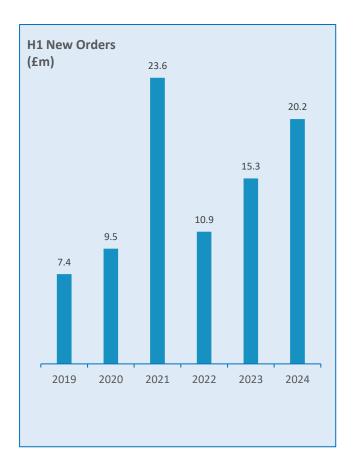
## Andrew Dickson CFO



- Joined in 2022
- Over 20 years' experience; early career at Deloitte LLP.
- Previously Group Director of Finance at Vitec Group plc

## **KEY HIGHLIGHTS**

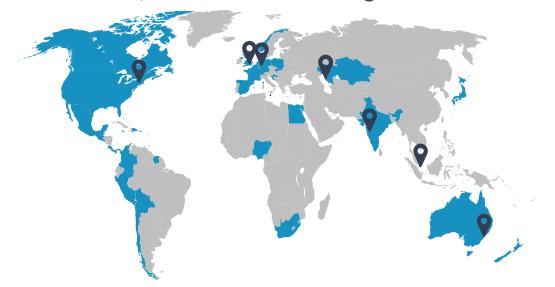
- > Strong trading with new record highs across all major KPIs:
  - > Revenue up 10% to £22.5m (H1 23: £20.5m) | adj PBT up 14% to £10.5m (H1 23: £9.2m)
  - > Annualised recurring revenue up 14% to £15.0m (H1 23: £13.1m)
  - Net cash up 13% to £26.6m (H1 23: £23.6m)
- > Significant increase in new orders reflecting strong customer demand:
  - > Total new orders up 32% to £20.2m (H1 23: £15.3m)
  - > Major, €12.4m contract signed in the period with a new, European, tier-1 customer
- > New customer pipeline (pre new win) at record level up 20% to £254m (H1 23: £212m):
  - > \$11.1m contract announced today with major new customer in Southern Africa
  - > New signings with additional new customers expected in H2 and beyond
- > Business remains very well positioned to achieve its growth targets
- > Interim dividend up 21% to 4.0p (H1 2023: 3.3p)



## **CERILLION AT A GLANCE**

## cerillion

Mission critical BSS/OSS¹ software for the global telecoms market



c.80 customers acrossc.45 countries

H1 2024 REVENUE

£22.5m

(H1 2023: £20.5m)

H1 2024 ADJ PBT

£10.5m

(H1 2023: £9.2m)

c. 350 staff

• London, c. 110

**♀** India, c. 210

**♀** Sofia, c. 30



## BSS/OSS - MONETISING NETWORK INFRASTRUCTURE





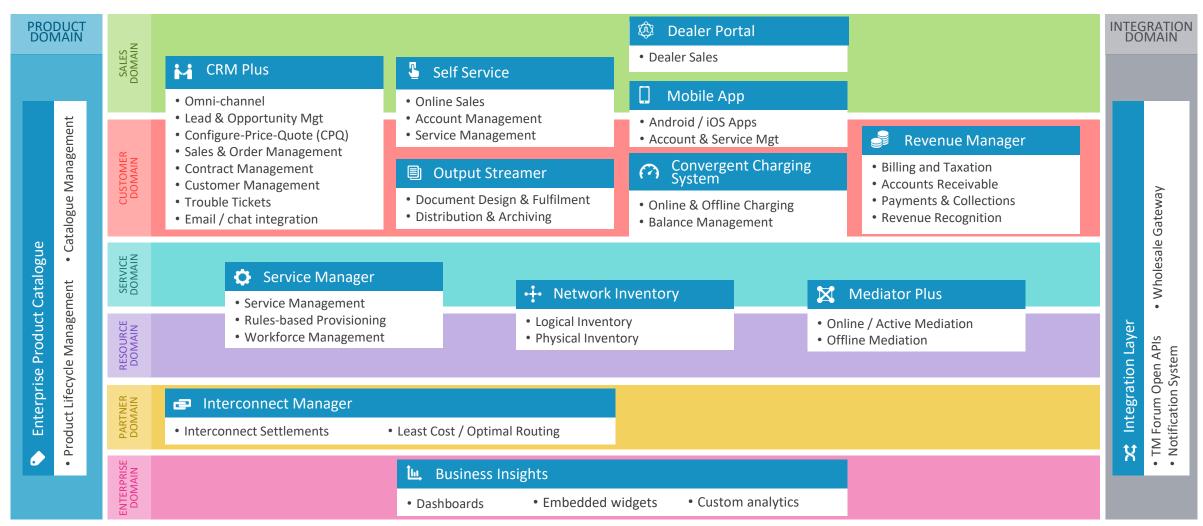
# Customers



Business Support Systems (BSS)	Operations Support Systems (OSS)
Digital Engagement	Planning
Product Offerings	Capacity Management
Sales	Service Connection
Work-Flow	Work-Flow
Customer Care	Balance Management
Billing	Charging
Payments & Receivables	Top-Ups
Credit Control/Dunning	Service Disconnection
Analytics & Insights	Analytics & Insights

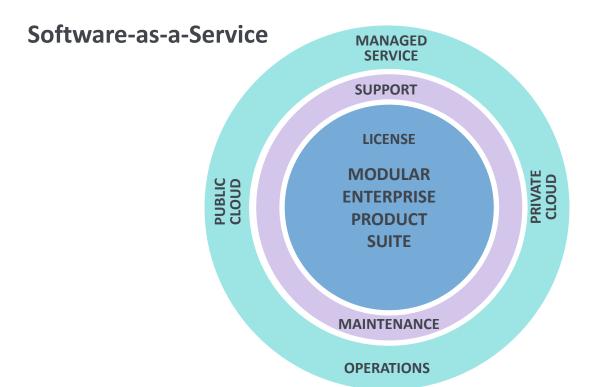


## **CERILLION PRODUCT SUITE**



## PRODUCT SOLUTION DELIVERY MODEL





Pre-integrated BSS/OSS modules

**Common product for all customers** 

**End-to-end or modular delivery** 

**Large transformation projects** 

Cloud or on-premise deployment

Term licensing

5+ year subscription agreements



"We're pleased to support the general availability of the Cerillion Enterprise BSS/OSS suite on Microsoft Azure. The combination of Cerillion's modular and pre-integrated product set, adherence to industry standards like TM Forum's Open Digital Architecture, and the cloud deployment flexibility of Azure, are a compelling proposition for communications service providers (CSPs) looking to accelerate time to market and increase operational agility." **Rick Lievano, Worldwide Director of Technology Strategy, Microsoft** 

## **GLOBAL CUSTOMER BASE**

















































































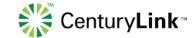






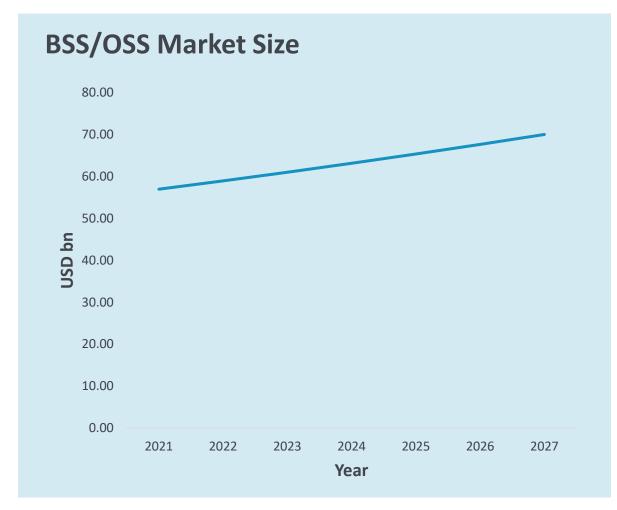














"CSPs' spending on OSS/ BSS software and services will grow at CAGR of 3.5% between 2021 and 2027 to exceed USD70 Billion"

## COMPETITIVE LANDSCAPE



## Large ISVs<sup>1</sup>

#### **OUR DIFFERENTIATORS**

- Lower TCO<sup>2</sup>
- Shorter time-to-market
- More flexible
- Market shift to SaaS

#### **Equipment Vendors**

#### **OUR DIFFERENTIATORS**

- Lower TCO<sup>2</sup>
- Shorter time to market
- More flexible
- Market shift to SaaS

#### Small ISVs<sup>1</sup>

#### **OUR DIFFERENTIATORS**

- Greater breadth/depth
- Broader references

## SaaS/Best-of-Breed

#### **OUR DIFFERENTIATORS**

- Lower TCO<sup>2</sup>
- Shorter time to market
- No integration
- Seamless upgrade path

## **Independent Analysis**



## FORRESTER®







#### WHY WE WIN

- True product model/SaaS delivery lower TCO², faster time-to-market, seamless upgrades
- Functionally rich, end-to-end, convergent, carrier-grade CRM & billing product suite
- Unifies all service types, payment methods, customer segments and business models
- Customer focus: strong blue-chip references and track record of delivery
- Product recognised by leading independent global research consultancies
- Fully integrated product demos

<sup>1.</sup> Independent Software Vendor

<sup>2.</sup> Total Cost of Ownership

## **BARRIERS TO ENTRY**

## cerillion

20+ years R&D for a full suite solution

Investment

Access to the right resources

BSS/OSS is mission-critical software

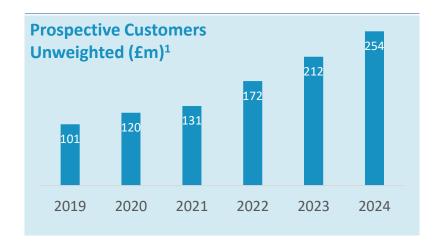


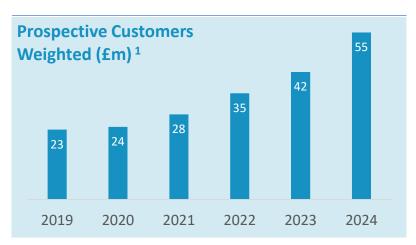


**Expertise** 

A continually moving target





























<sup>1</sup> Recurring annualised run rate as at 31 March 2024 includes annualised support and maintenance, managed service and Cerillion Skyline revenue.

<sup>2</sup> Back-order book consists of £37.6m of sales contracted but not yet recognised at the end of the reporting period plus £9.5m of annualised support and maintenance revenue. It is anticipated that c. 40% of the £37.6m of sales contracted but not yet recognised as at the end of the reporting period will be recognised within the next 12 months.

<sup>3</sup> Adjusted PBT is a non-GAAP, company-specific measure which is earnings excluding taxes, amortisation of acquired intangible assets, and share-based payments charges.

<sup>4</sup> Adjusted EPS is a non-GAAP, company-specific measure which is earnings after taxes, excluding amortisation of acquired intangible assets, and share-based payments charges.

## **OPERATIONS**

## cerillion

#### > Product development:

- > 13,000 days of R&D planned for FY2024, 6,018 spent in H1 (H1 23: 5,130 days)
- > Launched AI support for creation of new products and workflows
- > Major overhaul of Digital Experience well underway
- Al tools deployed in software development and testing

#### > Expanded sales reach:

> Resources added in FY2023 in US, Asia and Central Europe now adding to the pipeline

#### > New international subsidiaries:

- > Full subsidiary created in Bulgaria and terms agreed for larger office space to support expansion
- > Full subsidiary in the process of being created in Singapore to support Asia Pacific sales activity

#### > Two major implementations completed:

- > CWS, the main provider of telecoms services in the Seychelles
- > Telesur, the main provider of telecoms services in Suriname



Major transformation project for the main telecoms services provider in Suriname

"The successful completion of this BSS/OSS transformation project has taken a lot of preparation and hard work by the teams at Telesur and Cerillion, and I want to thank and congratulate all those involved on a fantastic achievement."

"When failure is not an option, you need to know that your BSS/OSS supplier understands your business and will do everything it takes to get the job done. In Cerillion we have a partner that delivers certainty of outcome for mission-critical projects, and I am delighted with the results that we have achieved together."

Mike Antonius, CEO of Telesur

## FINANCIAL HIGHLIGHTS

£m	H1 24	H1 23
New orders	20.2	15.3
Back order book <sup>1</sup>	47.1	43.0
Total revenue	22.5	20.5
Software <sup>2</sup>	12.4	10.5
Services	8.3	8.9
Other	1.8	1.0
Recurring revenue in period <sup>3</sup>	7.6	6.5
Gross margin	80.4%	81.5%
Adj. EBITDA	11.0	10.0
Adjusted EBITDA margin	48.9%	48.9%
Adjusted PBT <sup>4</sup>	10.5	9.2
Adjusted EPS <sup>5</sup>	27.6p	25.5p
Dividend per share	4.0p	3.3p
Net cash	26.6	23.6

- Continued revenue growth with 5-year CAGR at 26%
- Recurring revenue up 17% to £7.6m (H1 23: £6.5m) driven by higher SaaS revenue
- High margins reflect high proportion of software licence revenue
- Interim dividend up 21%

<sup>1</sup> Back order book consists of £37.6m of sales contracted but not yet recognised at the end of the reporting period plus £9.5m of annualised support and maintenance revenue. It is anticipated that c. 40% of the £37.6m of sales contracted but not yet recognised as at the end of the reporting period will be recognised within the next 12 months.

<sup>2</sup> Software revenue is made up of software licence, support and maintenance, managed service and Cerillion Skyline revenue.

<sup>3</sup> Recurring revenue includes support and maintenance, managed service and Cerillion Skyline revenue.

<sup>4</sup> Adjusted PBT is a non-GAAP, company-specific measure which is earnings excluding taxes, amortisation of acquired intangible assets, and share-based payments charges.

<sup>5</sup> Adjusted EPS is a non-GAAP, company-specific measure which is earnings after taxes, excluding amortisation of acquired intangible assets, and share-based payments charges.

## **CASH GENERATION**

£m	H1 24	H1 23
Adj. EBITDA	11.0	10.0
(Increase)/decrease in working capital	(3.9)	(2.2)
Cash generated from operations	7.1	7.8
Capitalisation of development costs	(0.6)	(0.5)
Purchase of PPE	(0.0)	(0.2)
Net interest and tax paid	(1.8)	(1.3)
Free cash flow	4.7	5.8



- Increase in working capital, as expected, due to high proportion of software license revenue
- Higher tax payments partly offset by higher interest income
- Free cash flow used to fund dividend and lease payments
- Closing net cash of £26.6m, up 13% (31 March 2023: £23.6m)

## SUMMARY CONSOLIDATED INCOME STATEMENT<sup>1</sup>



(£'000)	Unaudited H1 31 Mar 2024	Unaudited H1 31 Mar 2023
Total revenue	22,516	20,497
Cost of sales	(4,421)	(3,790)
Gross profit	18,095	16,707
Gross margin	80.4%	81.5%
Operating expenses	(8,063)	(8,254)
Impairment losses	(177)	(168)
Adjusted EBITDA <sup>1</sup>	11,020	10,017
Depreciation and amortisation	(1,085)	(1,615)
Share-based payments charge	(80)	(117)
Operating profit	9,855	8,285
Finance costs	(45)	(65)
Finance income	626	371
Profit before tax	10,436	8,591
Tax	(2,379)	(1,671)
Profit after tax	8,057	6,920

- High gross margin driven reflects continued high proportion of software licence revenue, partly offset by higher third party revenue
- Reduction in opex includes non-repeat of £0.5m amortisation of acquired intangibles
- Higher tax charge due to increase in profit and higher UK corporation tax rate

<sup>1</sup> Adjusted EBITDA is a non-GAAP, Company-specific measure, which is earnings excluding finance income, finance costs, taxes, depreciation, amortisation, and share-based payments charge.

## SUMMARY CONSOLIDATED BALANCE SHEET



		Unaudited	Unaudited
(£'000)	Consolidated	31 Mar 2024	31 Mar 2023
Non-current assets	Goodwill	2,053	2,053
	Intangible assets (software development)	2,428	2,172
	Property, plant and equipment	578	951
	Right of use asset	1,999	2,704
	Trade and other receivables	9,414	3,619
	Deferred tax assets	235	238
		16,707	11,737
Current assets	Trade and other receivables	16,262	13,961
	Cash and cash equivalents	26,610	23,645
		42,872	37,606
Total assets		59,579	49,343
Current liabilities	Trade and other payables	(13,789)	(13,878)
Non-current liabilities	Other payables	(718)	(469)
	Deferred tax liabilities	(671)	(624)
	Lease liabilities	(1,920)	(2,616)
Net assets		42,481	31,756
	Called up share capital	147	147
	Share premium account	13,319	13,319
	Foreign exchange reserve	(358)	(192)
	Share option reserve	423	254
	Retained profit	28,950	18,228
	Treasury stock	-	-
Total equity		42,481	31,756

- Increase in trade and other receivables mainly reflects higher accrued income balance, driven by licence revenue recognised
- Balance sheet remains strong with closing net cash of £26.6m

## SUMMARY CONSOLIDATED CASH FLOW STATEMENT

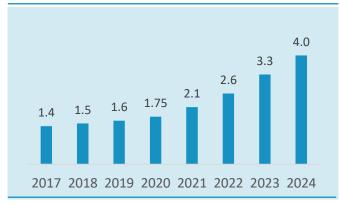
	Unaudited H1 to	Unaudited H1 to
Consolidated (£'000)	31 Mar 2024	31 Mar 2023
Operating cash flows before movements in working capital	11,020	10,017
(Increase) / decrease in trade and other receivables	(5,258)	(4,061)
Increase / (decrease) in trade and other payables	1,318	1,897
Cash from-operations	7,080	7,853
Finance costs	(45)	(65)
Finance income	428	182
Tax (paid) / received	(2,160)	(1,371)
Net cash from operating activities	5,303	6,599
Capitalisation of development costs	(560)	(552)
Purchase of property, plant and equipment	(27)	(213)
Net cash used in investing activities	(587)	(765)
Dividends paid	(2,361)	(1,918)
Purchase of treasury stock/receipts from exercise of share options	(14)	-
Principal elements of finance leases	(444)	(430)
Net cash used in financing activities	(2,819)	(2,348)
Net increase/(decrease) in cash and cash equivalents	1,897	3,486
Translation differences	(25)	(90)
Cash and cash equivalent at beginning of period	24,738	20,249
Cash and cash equivalents at end of period	26,610	23,645

## **SUMMARY AND OUTLOOK**

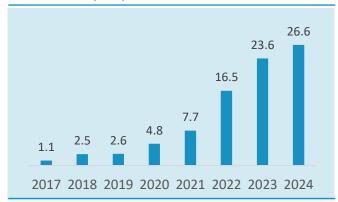
## cerillion

- > Strong trading with new record highs across all major KPIs
- > Market demand remains strong
  - > Upgraded BSS/OSS provides operational and efficiency benefits
  - > SaaS/Product approach continues to gain traction over traditional services-heavy offerings
- > Entered H2 with new customer pipeline at all-time high of £254m (pre new win):
  - > \$11.1m new customer contract announced today
- > Strong balance sheet; recurring revenues are growing, cash generation is strong and net cash stands at a new high of £26.6m
- > Group is well-positioned to achieve market expectations for FY2024 and beyond

#### H1 Dividend Record (p)



#### Net Cash (£m) at 31 March





## **BOARD OF DIRECTORS**

## cerillion

#### **Alan Howarth**

Chairman

Alan Howarth has extensive senior executive experience in a range of national and international organisations in both the public and private sector. At Ernst & Young he was one of the founding partners of the UK **Management Consulting** practice. For the last 20 years he has managed a portfolio of non-executive appointments, as chairman of both public and private companies primarily in the UK and US **Technology and Health** sectors. He is Non-Executive Director of Tern Plc and Board member of Open Health Group and the Change Management Group.

## Louis Hall

Louis Hall is the CEO and founder of Cerillion, having led the management buy-out of the original business from Logica PLC in 1999. He later went on to lead the IPO of Cerillion in 2016. Louis has worked in the enterprise software industry for over 30 years and prior to forming Cerillion held a number of product, sales and management positions at Logica.

#### **Andrew Dickson** CFO

Andrew joined Cerillion as CFO in February 2022. Prior to this he spent seven years at The Vitec Group plc in a number of senior financial roles, including Group Director of Finance based in **London and Finance Director** of a subsidiary business based in the USA. In his earlier career, Andrew worked for Smiths Group plc, the FTSE 100 international engineering business, and qualified as a chartered accountant with Deloitte LLP.

#### **Guy O'Connor**

Non-executive Director

Guy is a co-founder of Cerillion and formerly led business development. Prior to joining Cerillion, Guy was Group Director for Matheson Investment International, a subsidiary of Jardine Matheson Group.

#### Mike Dee

Non-executive Director

Mike Dee served as CEO of Manx Telecom plc from April 2011 to July 2015, overseeing its successful AIM IPO in February 2014. In 1987, Mike was part of the BT team involved in setting up Manx Telecom plc and served as Director of Finance and Company Secretary before stepping up to CEO. Mike is a qualified accountant and holds a BA (Hons) degree in Business Studies and CIMA qualification.

# MAJOR SHAREHOLDERS<sup>1</sup> As at 19 April 2024

## cerillion

MAJOR SHAREHOLDERS	%
Louis Hall	30.45
Gresham House Asset Management	10.28
Investec Wealth & Investment	6.47
Charles Stanley	5.36
Canaccord Genuity Wealth Management (Inst)	4.05
JPMorgan Asset Management	3.25
Rathbones	2.90
Hargreaves Lansdown, stockbrokers (EO)	2.72
Schroder Investment Management	2.47
BlackRock	2.01
Interactive Investor (EO)	1.85
Shore Capital, stockbrokers (ND)	1.51
Lazard Asset Management	1.40

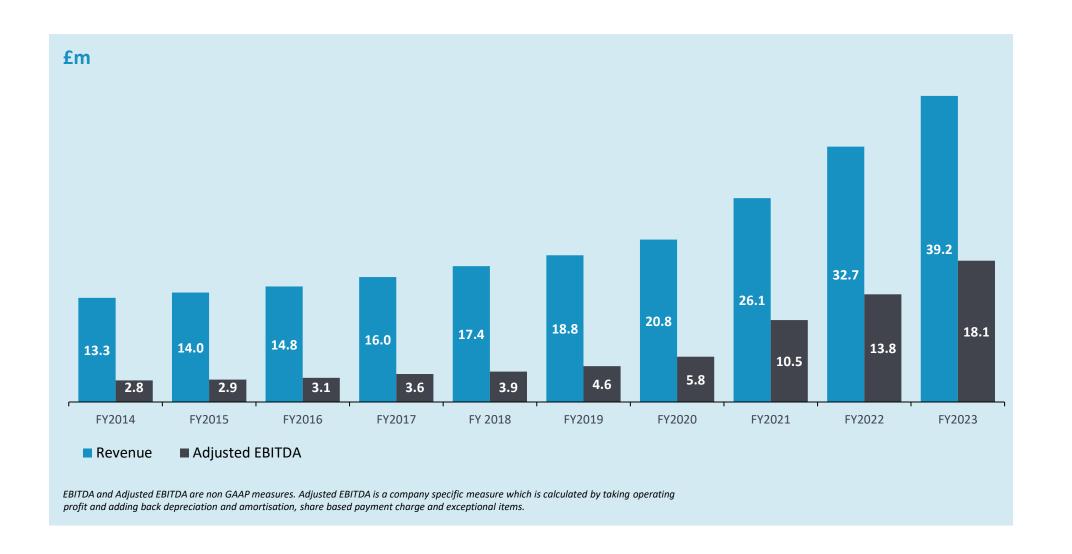
MAJOR SHAREHOLDERS	%
WH Ireland, stockbrokers	1.15
Goldman Sachs collateral account	1.13
Danske Bank Asset Management	1.06
Herald Investment Management	1.03
Royal London Asset Management	0.93
AJ Bell, stockbrokers (EO)	0.91
Lonvia Capital	0.85
Montanaro Asset Management	0.85
Mr and Mrs David Newlands	0.83
NBCN, Montreal (PB)	0.81
JM Finn, stockbrokers	0.79
Rowan Dartington, stockbrokers	0.77
Cazenove Capital Management	0.75

1 Source: Equiniti Limited

EO – Shareholdings where all investment decisions are made by the client without consultation with the stockbroker.

ND – Investment manager must discuss investment strategies or planned movements with the client before any investment decision is taken.

PB – Shares held by a bank on behalf of private investors.



## **Maximising shareholder returns**

## Organic growth

## Continued investment to:

- enhance offering
- improve service levels and deliver operational efficiencies
- expand sales team and marketing spend

#### Investment man-days:

- FY23: 10,964 days

- FY22: 9,063 days

## Dividend policy

## Progressive dividend policy:

- pay out a third to a half of free cash flows each year
- dividend cover on adj. EPS of threeto-four times

Interim FY23: 3.3p (FY22: 2.6p)

Final FY23: 11.3p (FY22: 9.1p)

# Strategic investments

# Strategic investments to support longer term growth

strategic
acquisitions of
operating
businesses to
improve and
enhance scope and
scale of earnings

# Other considerations

Maintain strong balance sheet to support strategy to partner with larger customers

#### Net cash

maintain strong balance sheet

FY23: net cash £24.7m

FY22: net cash £20.2m